

## **Reyes Holdings Global Privacy Notice**

Reyes Holdings, L.L.C, and its affiliates (collectively "Reyes Holdings", "we", or "our") take data privacy very seriously and this privacy notice is designed to help you understand how we use your personal information.

We encourage you to read the whole notice. Alternatively, if you wish to read about specific privacy practices that interest you, please click on the relevant links below.

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## **The purpose of this privacy notice**

#### 1.1 **Identity**

This privacy notice applies to each of the organizations that form part of the Reyes Holdings group of companies. Click <u>here</u> to find an up-to-date list of the organizations that make up the Reyes Holdings group of companies.

#### 1.2 Our use of personal information

In common with most global organizations, we collect, use, and share information, including personal information, in connection with providing our services and solutions and running our business.

#### 1.3 This privacy notice

This is our main general privacy notice that applies across our business, although we may publish additional privacy statements that apply to:

- Our operations in specific countries to help ensure our compliance with local data protection requirements; and/or
- Specific services and solutions that we offer to our customers from time to time.

If an additional privacy statement is relevant to you because of the way in which you engage with us and there is a conflict between the information set out in this notice and the additional privacy statement, then the additional privacy statement will take precedence over the information set out in this notice.

#### 1.4 Local differences

Whilst this privacy notice describes the data protection practices adopted by us generally across the world, local data protection laws may vary and our operations in some countries may mean that we are subject to different, or additional, local data protection requirements.

This section of our privacy notice lists those countries/states where our data protection practices differ from those set out in the rest of this notice. By clicking on the link to the relevant country/state you can find how our data protection practices differ in that country/state as well as any additional information that we are obliged to provide to you to comply with local data protection laws in that country/state.

If any of the country/state specific privacy practices and additional statements are relevant to you because of the way in which you engage with us and there is a conflict



between those practices or statements and the information set out elsewhere in this notice, then the country/state specific practices and statements will take precedence.

<u>Australia</u>

Brazil

Canada

Costa Rica

France

**Ireland** 

New Zealand

Panama

South Korea

**United Kingdom** 

**United States** 

- California
- Colorado
- Nevada
- Virginia

We have a separate privacy notice that sets out how we process the personal information of our staff, which prospective, current, and former members of staff should refer to.

## 1.5 **Updating this privacy notice**

This notice may be updated from time to time. This version is dated July 2021.

#### 1.6 What is personal information?

Personal information is information that relates to you or allows us to identify you. This includes obvious things like your name, address and telephone number but can also include less obvious things like analysis of your use of our websites. There are different types of personal information. The most important types for you to know about are:

 Special categories of personal information – these categories of personal information often have additional protection under data protection laws around the world. These categories include information about your health, racial or ethnic origin, political opinions, religious or philosophical beliefs and trade union



membership, your genetic data and biometric data, and information concerning your sex life or sexual orientation. Local data protection laws may limit the way in which we can use this information when compared to, for example, your name and address.

 Criminal convictions information – this is information relating to your criminal convictions and offences. Local data protection laws may restrict the way in which we can use this information when compared to, for example, your name and address.

Please note that under data protection laws around the world, certain other types of personal information may also be deemed to be particularly sensitive and given additional protection, including tax identification numbers issued by government taxing authorities, financial account numbers and insurance information.

Many countries also provide additional protection for children's/minors' personal information, but, ordinarily, we do not need, nor do we look, to process children's/minors' personal information.

Unless we request it, we ask that you not send us, and you not disclose, any special categories of personal information, criminal convictions information or other types of information such as those listed above which may be deemed to be particularly sensitive.

We describe the various types of personal information we collect in the "Your personal information" section below.

## 1.7 Our responsibility to you

We process your personal information in our capacity as a *controller*. This means that we are responsible for ensuring that we comply with relevant data protection laws when processing your personal information.

#### 1.8 **Data Protection Officer**

We have a Global Data Protection Officer whose job is to oversee our data protection compliance. You can contact our Data Protection Officer by sending an email to: <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a>

## 2 Your personal information

## 2.1 Why are we collecting personal information about you?

We collect personal information about you in connection with providing our services and running our business. We will hold information about you if:

 you are a prospective, actual, or former customer, or you represent, work for, or own a prospective, actual, or former customer;



- you are a consumer of goods and services that we distribute;
- you provide services to us (or you represent, work for, or own an organisation which provides services to us);
- you represent or work for a regulator, certification body or government body which has dealings with us; or
- you visit our online properties or enter our contests or sweepstakes;
- you attend our events, receive our updates, participate in a promotion that we operate or visit our offices or websites.

## 2.2 What personal information do we collect about you?

The types of information we process about you may include:

Types of personal information	Details	
Individual details	Name, address (including the state or country within which you are based), other contact details (e.g., email and telephone numbers), gender, date and place of birth, nationality, employer, job title	
Identification details	Identification numbers issued by government bodies or agencies, such as your national insurance number, passport number, tax identification number and driving licence number	
Financial information	Bank account or payment card details, income, or other financial information	
Credit, anti-fraud, and sanctions data	Credit history, credit score and information received from various anti-fraud and sanctions databases relating to you	
Special categories of personal information	Information about your health, racial or ethnic origin, political opinions, religious or philosophical beliefs and trade union membership	
Criminal convictions information	Information relating to your criminal convictions and offences	
IP address	Information about your usage of our websites that can be traced back to you, such as an IP address	

## 2.3 Where do we collect your personal information from?

We collect your personal information from various sources, including:

- you;
- your employer or the organization that you represent, work for or own;



- the companies that we distribute products for;
- our service providers;
- credit reference agencies;
- anti-fraud databases, sanctions lists, court judgements and other databases;
- government agencies and publicly accessible registers or sources of information;
- social media outlets, including in the context of promotions that we operate; and/or
- by actively obtaining your personal information ourselves, for example using website tracking devices or the information we collect through your use of our websites, services, and solutions.

Which of the sources apply to you will depend on why we are collecting your personal information. Where we obtain your information from a third party, in particular your employer or the organization that you represent, we may ask them to provide you with a copy of this privacy notice (or a shortened version of it) to ensure you know we are processing your information and the reasons why.

## **Our use of your personal information**

## 3.1 **How do we use your personal information?**

We may process your personal information in many different ways – including collecting, recording, organising, storing, analysing, modifying, extracting, sharing, deleting or destroying it.

In this section we set out in more detail:

- the main purposes for which we process your personal information; and
- the legal bases upon which we are processing your personal information.

Purpose	Legal bases
Know your customer, supplier and counterparty and other legal obligations	For all information – compliance with a legal
We obtain information about our (prospective) customers, suppliers and counterparties and their representatives and beneficial owners and others to help us comply with legislation on money laundering, terrorist financing, and sanctions and for fraud prevention and security monitoring purposes.	For special category and criminal convictions data – assessing the risk of, preventing or detecting unlawful acts, and suspicion



We also collect and disclose personal information under applicable legislation and under orders from courts and regulators. Our disclosures will be to those bodies and persons who are entitled to receive the required information.

of terrorist financing or money laundering.

In some cases, this information will include special categories of personal data and criminal convictions data.

# Enquiries about and use of our services and solutions, conducting research

Responding to enquiries and providing information about our products, services, and solutions

We may collect personal information such as your name and contact details to respond to enquiries from you and to provide you with information about our products, services, and solutions.

We do not generally look to collect special categories of personal data and criminal convictions data for this purpose.

#### Access to our services and solutions:

When you use our services, we may collect certain personal information to complete certain transactions, to facilitate your use of the services and solutions on a day-to-day basis, including your name, email address and login credentials (for example, your username), or as part of the initial customer on-boarding process.

We do not generally look to collect special categories of personal data and criminal convictions data for this purpose. Responding to enquiries and providing information about our services and solutions:

#### Legitimate interests.

We have a legitimate interest in using your information where this is necessary or appropriate to respond to your enquiries or provide you with information on our services and solutions.

Access to our services and solutions:

Compliance with a legal obligation.

To manage our contractual relationship with you.

#### Legitimate interests.

We have a legitimate interest in contacting and dealing with individuals engaged by our customers that are involved in our provision of services to those customers. We also have a legitimate interest in understanding when and how our services and solutions are used and by whom.



Conducting research about your opinions and developing, improving, repairing, and maintaining our services and solutions:

Conducting research about your opinions and developing, improving, repairing, and maintaining our services and solutions:

We may use your personal information when carrying out research about your opinion of our current services and solutions and new services and solutions that may be offered and in developing, improving, repairing, and maintaining our services and solutions.

Legitimate interests.

We do not generally look to collect special categories of personal data and criminal convictions data for this purpose.

We have a legitimate interest in conducting research about your opinions on our services and solutions/new services and solutions that may be offered, and in developing, improving, repairing, and maintaining our services and solutions.

#### Service providers

#### We collect information about you in connection with your provision of services to us or your position as a representative or worker of a provider of services to us.

#### Legitimate interests.

We have a legitimate interest in contacting and dealing with individuals involved providing services to us.

We do not generally look to collect special categories of personal data and criminal convictions data for this purpose, other than where we are required to do so to meet our legal obligations (see 'Know Your Customer and other legal obligations' above).

#### Events and updates, contests, sweepstakes, and marketing-related emails

If you wish to attend one of our events, schedule a catchup with us at a third-party event that we are attending or receive our updates, we ask you to provide us with a limited amount of information (normally your work contact details, your employer's name, your job title, and the topics, services, or solutions of interest).

We use this information to communicate with you about our events, third party events we are attending and our updates to ensure that you are an appropriate audience for them, and to conduct analysis for marketing purposes.

#### For communications with you legitimate interests, or with your consent.

We have a legitimate interest in keeping you informed about events and developments in our business and the topics, services and solutions that may be of interest to you. When we send you marketing communications, there are separate laws regarding marketing communications that we adhere to, in addition to data protection laws. You may opt out of receiving



We do not generally look to collect special categories of personal data and criminal convictions data for this purpose.

(Please also see 'Marketing' below.)

marketing communications from us.

For all other purposes – **legitimate interests**.

Our events, the third-party events we attend, and our updates are intended primarily for customers and potential customers. We have legitimate interest in confirming that our events and updates are being made available to their intended audience. We also have a legitimate interest in understanding your use of our events and updates, and whether this presents any opportunity for us to improve the services and solutions we offer to you.

#### Marketing

We use relationship management software to understand the strength of our relationship with our customers and potential customers, which includes individual representatives of those customers – for example records of frequency of contact with those individuals.

Where we have a sales opportunity, we may obtain information about relevant decision makers to improve the prospects of our sales pitch or proposal being successful. This information may come from a variety of public databases and information sources.

We do not generally look to collect special categories of personal data and criminal convictions data for this purpose.

#### Visitors to our websites

Our websites may invite you to provide us with your personal information. Where you provide us with your

#### Legitimate interests.

We have a legitimate interest in understanding our relationship with our customers and potential customers. Using the frequency of your contact with our organization and analysing how you interact with our marketing activities is a reasonable means of doing so.

We also have a legitimate interest in understanding relevant information about you where you are likely to be involved in deciding whether you or the person you represent will buy our services and solutions.

#### Legitimate interests.

We have a legitimate interest in providing to you the facilities



information, we will only use it for the purpose for which it has been provided by you.

Most of our websites use cookies to help them work more efficiently and to provide us with information on how the website is being used. For those of our websites where we are legally obliged to provide you with further information about the cookies we use, we have prepared separate cookies notices which you can find on the relevant websites and which provide you with the information you need to know.

on our websites that you have requested and in understanding how our websites are used and the relative popularity of the content on our websites.

We do not generally look to collect special categories of personal data and criminal convictions data on our websites.

#### Visitors to our offices

# We have security measures in place at our offices, which include building access controls and may include CCTV. Images captured by CCTV are securely stored and only accessed on a need-to-know basis – for example, to investigate an incident. CCTV recordings are typically automatically overwritten after a short period of time unless an issue is identified that requires investigation (such as a theft).

We require visitors to our offices to sign in at reception and we keep a record of visitors for a short period of time. Our visitor records are securely stored and only accessible on a need-to-know basis – for example, to investigate an incident.

We do not generally look to collect special categories of personal data and criminal convictions data for this purpose.

#### **Establishing our legal position**

We may use your personal information, including sharing it with our legal advisers, when looking to establish our legal position.

In some cases, this information will include special categories of personal data and criminal convictions data.

#### Legitimate interests.

We have a legitimate interest in making sure our offices, and the people that visit and work at our offices, are safe and secure.

# For all information – **legitimate interests.**

We have a legitimate interest in understanding and establishing our legal rights and obligations.

For special category and criminal convictions data – **the** 



#### establishment, exercise, or defence of legal claims or prospective legal claims. **Accomplishing our business purposes** To manage our contractual relationship with you. We may use your personal information for data analysis (for example, to improve the efficiency of our products, services, and websites), for audits, for developing new Compliance with a legal products and services, for enhancing, improving, repairing, obligation. maintaining, or modifying our current products and services, and for operating and expanding our business Legitimate interests. activities. We have a legitimate interest in carrying out our business We do not generally look to collect special categories of purposes and activities. personal data and criminal convictions data for this purpose.

We may aggregate and/or anonymize personal information so that it will no longer be considered personal information. We do so to generate other data for our use, which we may use and disclose for any purpose, as it no longer identifies you or any other individual.

#### 3.2 Failure to provide your personal information to us

We cannot force you to provide your personal information to us and you can choose not to provide us with your personal information. Where we need to collect your personal information by law or in order to process your instructions, provide you with our services or perform a contract we have with you and you decide not to provide that information when requested, we may not be able to carry out your instructions, provide our services or perform the contract we have or are trying to enter into with you. In other circumstances where you choose not to provide us with your personal information we request, your decision not to provide us with your personal information may affect our ability to provide certain of our products and services.

#### 3.3 Consent

We do not generally process your personal information based on your consent (as we can usually rely on another legal basis). Where we do process your personal information based on your consent, you have the right to withdraw your consent at any time. To withdraw your consent please email us at <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a> or, to stop receiving our marketing emails or updates, please click on the unsubscribe link in the relevant email you receive from us. Once we have received notification that you have withdrawn your consent, we will no longer process your personal information for the purpose(s) to which you originally consented unless there is another legal ground for the processing. Please note that where we rely on your consent to process your personal



information and you choose to withdraw your consent, your decision may affect our ability to provide certain of our products and services.

#### 3.4 **Do we share your information with anyone else?**

We do not sell your information. But we do share your information in the following circumstances:

- our organization is made up of several different entities around the world. Where
  it is necessary or appropriate for the purposes for which we hold your information,
  we share your relevant information across our affiliated companies. All our
  affiliated companies covered by this notice manage your personal information in
  the manner and to the standards set out in this notice, subject to any local
  jurisdictional compliance requirements. Details of the affiliated companies to
  which this notice applies are set out in Section 1.1 above;
- if you are a customer or work for or are a representative or owner of a customer, then we might provide your relevant information to search companies so they can verify your identity;
- we use the services of various external organizations to help us run our business efficiently. We may share your personal information with our trusted third-party service providers, to facilitate services they provide to us, such as internet services, call centers, website hosting, data analytics, payment processing, order fulfilment, information technology and related infrastructure provision, customer service, email delivery, marketing, auditing, background checks, event organisation and hosting, and other services. In each case where we share your information with one of our service providers, the service provider is required to keep it safe and secure. They are also not permitted to use your information for their own purposes;
- where we use external companies to organise or host events for us, we may need to provide these service providers with your relevant information;
- in connection with a sale or business transaction. If we sell our business or undergo another business transaction (such as a reorganization, merger, joint venture, assignment, transfer, or other disposition of any or all portion of our business, assets, or stock, including in connection with any bankruptcy or similar proceedings), then your information may be transferred to a third party;
- to protect the rights, property and safety of Reyes Holdings and others. Such
  information will be disclosed in accordance with applicable laws and regulations.
  This includes where we share information with other parties in the context of
  litigation discovery and in response to subpoenas and court orders;



- we share your personal information with other third parties, such as relevant public and government authorities, including regulators and law enforcement, where we are required or requested to do so to comply with legal or regulatory requirements;
- to comply with applicable law and regulations, which may include laws outside your country of residence;
- to enforce our policies;
- to prevent, investigate and identify persons or organizations potentially involved in activity that appears to us to be illegal or we believe may expose us to legal liability; and
- in situations that we believe to be emergencies involving potential threats to the physical safety of any person or property if we believe that the information in any way relates to that threat.

## 4 Other important things you should know

#### 4.1 Keeping your personal information safe

We take security issues seriously. We implement appropriate steps to help maintain the security of our information systems and processes and prevent the accidental destruction, loss, or unauthorised disclosure of the personal information we process. Some of the safeguards we use are firewalls and data encryption, physical access controls to data centers, and information access authorization controls.

## 4.2 **Profiling and automated decision making**

We do not use profiling (where an electronic system uses personal information to try and predict something about you) or automated decision making (where an electronic system uses personal information to decide about you without human intervention).

## 4.3 How long do we keep your personal information?

We keep your personal information in accordance with our data retention policy that categorises all the personal information held by us and specifies the appropriate retention period for each category of personal information. Those periods are based on the requirements of relevant data protection laws and the purpose for which the information is collected and used, considering legal and regulatory requirements to retain the information for a minimum period, limitation periods for taking legal action, good practice, and our business purposes.

## 4.4 Third party services



This privacy notice does not address, and we are not responsible for, the privacy, information, or other practices of any third parties, including any third party operating any website or service to which our websites link.

In addition, we are not responsible for the information collection, use, disclosure, or security policies or practices of other organizations, such as Facebook, Apple, Google, Microsoft, or any other social media platform provider, operating system provider, wireless service provider, or device manufacturer, including with respect to any personal information you disclose to other organizations through or in connection with our social media pages.

#### 4.5 Cross border transfers of your personal information

We are a global business that operates, and provides services and solutions to customers located, in many different countries around the world.

The global nature of our business means that your personal information may well be transferred across national boundaries, including, potentially, to countries that do not require organisations by law to look after your personal information in the way in which you have come to expect in your own country.

Where we transfer your personal information across national boundaries, we will protect your personal information by ensuring that those transfers are made in compliance with all relevant data protection laws. For example, where we transfer personal information from a country located within the European Union to a country outside of the European Union that is not recognised by the European Commission as providing an adequate level of data protection, we normally do so subject to safeguards that assure the protection of your personal information, such as European Commission approved standard contractual clauses.

If you would like further details of how your personal information is protected when transferred from one country to another then please email us at <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a>.

## 5 Your rights

## 5.1 **Contacting us and your rights**

If you have any questions or complaints in relation to our use of your personal information, please email us at <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a>.

Alternatively you may call us using the number below where the local language is spoken.

US, Canada and Puerto Rico: (888) 295-6392

Brazil: 0800-891-2871



Panama: 001-888-597-1408United Kingdom: 0808-234-9917

Malaysia: 800-81-6398
Qatar: 704-552-8066
Dubai: 877-635-2795
Ireland: 1-800-559-036

New Zealand: 1-877-635-2795

Australia: 1-800-68-7913Bahrain: 8000-4322

Costa Rica: 0-800-011-1250

France: 0800-91-5911
Korea: 00308-13-2759
Oman: 001-704-552-8066
Singapore: 800-110-2086

Under certain conditions, you may have the right to require us to:

- provide you with further details on the use we make of your personal information
- provide you with access to the personal information we hold about you
- update any inaccuracies in the personal information we hold about you
- delete any of your personal information that we no longer have a lawful ground to use
- where processing is based on consent, stop that processing by withdrawing your consent
- object to any processing based on our legitimate interests unless our reasons for undertaking that processing outweigh any prejudice to your data protection rights
- restrict how we use your personal information whilst a complaint is being investigated
- transfer your personal information to a third party in a standardised machinereadable format

In certain circumstances, we may need to restrict your rights to safeguard the public interest (e.g., the prevention or detection of crime) and our interests (e.g., the maintenance of legal privilege).

We are obliged to keep your personal information accurate and up to date. Please help us to do this by advising us of any changes to your personal information.



## 5.2 Your right to complain

If you are not satisfied with our use of your personal information or our response to any request by you to exercise your rights, or if you think that we have breached any relevant data protection laws, then you have the right to complain to the authority that supervises our processing of your personal information or, where you are based in the UK or the EU, the data protection authority in your country.

If you are unsure of the authority that supervises our processing of your personal information, then please email us at <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a>.



#### **Australia**

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Australia.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Australia. It also sets out how our data protection practices differ in Australia compared to the practices described in our main general privacy notice.

The name and address of our Australian business can be found here.

- Any reference to identification details in clause 1.10 of the main general privacy notice does not include your Tax File Number (**TFN**) unless we are specifically authorised by law to process TFNs for the relevant purpose and, if so, we will inform you of that on collection.
- By providing us with any special categories of personal information or criminal convictions information (sensitive information) or continuing with our services you consent to us processing your sensitive information in accordance with our privacy notice.
- Under Australian data protection laws, your rights described in clause 4.1 of the main general
  privacy notice are restricted to only a right of access to, and a right to correct inaccuracies in,
  the personal information we hold about you. If we refuse to provide access to or correct your
  personal information, we will give you a written notice within 30 days and outline the reasons
  for our refusal and avenues available for you to complain about our refusal.
- If you make a complaint directly to us in relation to our use of your personal information, we will investigate your complaint and inform you of any steps we will take to resolve the complaint. We will notify you in writing if we require any additional information and also of the outcome of the investigation. If you are not happy with the outcome of our investigation, you may complain to the Office of the Australian Information Commissioner (OAIC) whose contact details can be obtained at <a href="https://www.oaic.gov.au">www.oaic.gov.au</a>.



#### **Brazil**

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Brazil.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Brazil. It also sets out how our data protection practices differ in Brazil compared to the practices described in our main general privacy notice.

The name and address of our Brazilian business can be found **here**.

- In relation to cross-border transfers of your personal data, we will only transfer your data outside of Brazil to countries that have at least the same level of data protection as provided by the local data protection laws in Brazil.
- If we suffer a data incident that may cause risk or relevant damage to you or your rights in relation to the personal data that we hold about you, we will notify you of the incident in a timely manner.
- Access to personal data must be provided, upon request of the data subject, within a period of 15 days of the data subject's request.
- The LGPD does not specify how damages are compensated, allowing for damages based on the Brazilian Civil Code, that does not set any limit of methodology, relying on case law.
- You can find more information about the Brazilian privacy notice or talk to the Data Protection Officer by writing an email to *protecaodedados@martinbrower.com.br.*



## California, US

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in California, US and is designed in particular to provide you with information concerning the nature of our data collection practices concerning California residents.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in California. It also sets out how our data protection practices differ in California compared to the practices described in our main general privacy notice.

The name and address of our business in California can be found here.

- We operate on a business to business basis in California. Because we do not sell our products or services to the general public, this means we do not knowingly collect personal information from consumers who are California residents.
- We would also like to inform you that WE DO NOT SELL PERSONAL INFORMATION OF CALIFORNIA RESIDENTS.
  - California Consumer Privacy Act
- Please be aware that we do not fall within the scope of the California Consumer Privacy Act of 2018 ("CCPA"). One reason for this is that we do not meet the thresholds for applicability set forth in the CCPA. Information about the CCPA can be found here: <a href="https://oag.ca.gov/privacy/ccpa">https://oag.ca.gov/privacy/ccpa</a>.
  - California Shine The Light Law
- California's "Shine the Light" law provides that California residents who provide personal information
  to obtain products or services for personal, family, or household use may make certain requests of the
  business collecting that personal information. The nature of our business means we do not provide
  products or services to California residents for personal, family, or household use, and therefore the law
  does not apply here.
- Nonetheless, we want you to know that we do not share personal information provided by California residents with non-affiliated third parties for their own marketing use. If we did so, we would first obtain your consent. If you are engaging with us as a representative of one of our business customers, we may share your information with corporate affiliates for business purposes.
  - California Privacy Rights Act
- We are aware that California has passed the California Privacy Rights Act ("CPRA") which will take effect
  on January 1, 2023. To the extent necessary, we will update this privacy notice prior to the CPRA taking
  effect.
- If you have any questions concerning this privacy notice, then please email us at <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a> or call us at (888) 295-6392.



#### Canada

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Canada.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Canada. It also sets out how our data protection practices differ in Canada compared to the practices described in our main general privacy notice.

The name and address of our Canadian business can be found **here**.

#### **Differences/Additional Information**

 The only legal bases we rely on when processing your personal information for the purposes of local data protection laws in Canada are: consent; or where the privacy laws in Canada set out circumstances under which we may collect, use or disclose your personal information without your consent (such as emergency circumstances or the investigation of a breach of an agreement or law). With exception to such specified circumstances, we will not collect, use or disclose your personal information for the purposes set out in this privacy notice except with your consent.



## Colorado, US

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Colorado, US and is designed in particular to provide you with information concerning the nature of our data collection practices concerning Colorado residents.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Colorado. It also sets out how our data protection practices differ in Colorado compared to the practices described in our main general privacy notice.

The name and address of our business in Colorado can be found here.

#### **Differences/Additional Information**

- We operate on a business to business basis in Colorado. Because we do not sell our products or services to the general public, this means we do not knowingly collect personal information from consumers who are Colorado residents.
- We would also like to inform you that WE DO NOT SELL PERSONAL INFORMATION OF COLORADO RESIDENTS.

Colorado Privacy Act

- We are aware that Colorado passed the Colorado Privacy Act ("CPA") on June 8, 2021. The CPA will take effect on July 1, 2023. To the extent needed, we will update this privacy notice prior to the CPA taking effect.
- If you have any questions concerning this privacy notice, then please email us at <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a> or call us at (888) 295-6392.



#### Costa Rica

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Costa Rica.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Costa Rica. It also sets out how our data protection practices differ in Costa Rica compared to the practices described in our main general privacy notice.

The name and address of our Costa Rican business is below:

MBrower de Costa Rica S.R.L. Distribuciones Carma Pinares, S.R.L.

Contact:
Rodolfo Madrigal
Martin Brower de Costa Rica
300 Norte La Galera
Curridabat, San Jose, Costa Rica

Phone (506) 2272-2271

Email: rmadrigal@martin-brower.com

- Your personal information will be stored and processed in a database that is our property.
- The <u>only</u> legal bases we rely on when processing your personal information for the purposes of local data protection laws in Costa Rica are: informed consent; a substantiated order issued by a competent judicial authority or an agreement adopted by a special investigative commission of the Legislative Branch in the exercise of its duties; public personal information; or where the information must be delivered by constitutional or legal provision.
- When collecting your personal information, we will inform you whether it is mandatory or
  optional for you to provide the information requested. If you refuse to provide the personal
  information that is mandatory, penalties/consequences may apply. There are no
  consequences if you refuse to provide optional personal data, save that our ability to fully
  provide some of our services may be compromised.



#### **France**

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in France.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in France. It also sets out how our data protection practices differ in France compared to the practices described in our main general privacy notice.

The name and address of our French business can be found **here**.

#### **Differences/Additional Information**

 You may have the right to define guidelines related to the management of your data after your death (or alternatively post mortem guidelines). Such guidelines can be delivered directly to us or to a confidential third party that you have appointed.



## **Ireland**

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Ireland.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Ireland. It also sets out how our data protection practices differ in Ireland compared to the practices described in our main general privacy notice.

The name and address of our Irish business can be found **here**.

#### **Differences/Additional Information**

None.



## Nevada, US

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Nevada, US and is designed in particular to provide you with information concerning the nature of our data collection practices concerning Nevada residents.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Nevada. It also sets out how our data protection practices differ in Nevada compared to the practices described in our main general privacy notice.

The name and address of our business in Nevada can be found here.

#### **Differences/Additional Information**

- We operate on a business to business basis in Nevada. Because we do not sell our products or services to the general public, this means we do not knowingly collect personal information from consumers who are Nevada residents.
- We would also like to inform you that WE DO NOT SELL PERSONAL INFORMATION OF NEVADA RESIDENTS.

Nevada Privacy Act

- In 2019, Nevada signed into law an act relating to Internet privacy. The Nevada Privacy Act grants consumers who reside in the state the ability to opt out of having their data sold. The nature of our business means we do not collect information from "consumers" (as that term is defined by Nevada law), so our practices do not fall within the Nevada Privacy Act. However, we want you to know that we do not sell personal information.
- If you have any questions concerning this privacy notice, then please email us at <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a> or call us at (888) 295-6392.



#### **New Zealand**

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in New Zealand.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in New Zealand. It also sets out how our data protection practices differ in New Zealand compared to the practices described in our main general privacy notice.

The name and address of our New Zealand business can be found **here**.

- Where, as described in clause 2.3 of the main general privacy notice, we share your personal
  information with a third party that is located overseas, please note that the recipient may not
  be subject to the New Zealand Information Privacy Principles.
- Under New Zealand data protection laws, your rights described in clause 4.1 of the main general privacy notice are restricted to only a right of access to, and a right to correct inaccuracies in, the personal information we hold about you.



#### **Panama**

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Panama.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Panama. It also sets out how our data protection practices differ in Panama compared to the practices described in our main general privacy notice.

The name and address of our Panamanian business can be found is below:

Martin-Brower y Compania

Contact: Itzel de Ayu Prado Edif. Galores Cold Storage Calle Jose M. Torrijos Mañanitas Panama, Rep. de Panama |

Phone: (507) 202 5105

Email: <u>iayuprado@martin-brower.com</u>

#### **Differences/Additional Information**

• The <u>only</u> legal bases we rely on when processing your personal information for the purposes of local data protection laws in Panama are: consent; to comply with a legal obligation; or to fulfil our contractual relationship.

Law No. 81 on Personal Data Protection entered into effect, on 29 March 2021, following its enactment in 2019. Furthermore, the law provides for, among other things:

- consent procedures for the processing of personal data;
- obligations for the cross-border processing of personal data originating in Panama; and
- a Personal Data Protection Council with advising power and functions.



## **South Korea**

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in South Korea.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in South Korea. It also sets out how our data protection practices differ in South Korea compared to the practices described in our main general privacy notice.

The name and address of our South Korean business can be found here.

- By providing us with any special categories of personal information or criminal convictions information (sensitive information) or continuing with our services you consent to us processing your sensitive information in accordance with our privacy notice. Where we do not have your consent, we may rely on legislation permitting the processing of sensitive information.
- Where we collect your personal information from a third party as described in clause 1.11 of the
  main general privacy notice, you can require us, on request, to: provide you with the source we
  collected this personal information from; provide you with the purpose for which we collected
  this information; and suspend the processing of this personal information.
- In respect of how long we keep your personal information that is subject to the data protection laws in South Korea, we intend to process and retain your personal information for no longer it is required to comply with the privacy legislations or legal obligations in the country.
- Under South Korean data protection laws, your rights described in clause 4.1 of the main general privacy notice are restricted to only a: right to have confirmed if your personal information is being processed by us; right of access to the personal information we hold about you; right to update any inaccuracies in your personal information; right to require us to suspend the processing of your personal information; and right to require us to erase and destroy the personal information we hold about you.
- In addition to our general contact details for data protection queries set out in clause 4.1 of the
  main general privacy notice, if you have any specific questions relating to our use of your
  personal information and its protection under the data protection laws in South Korea, please
  contact the Chief Protection Officer ("CPO") by writing an email to
  cposouthkorea@reyesholdings.com



## **United Kingdom**

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in the United Kingdom.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in the United Kingdom. It also sets out how our data protection practices differ in the United Kingdom compared to the practices described in our main general privacy notice.

The name and address of our business in the United Kingdom can be found <a href="here">here</a>.

#### **Differences/Additional Information**

• None.



## Virginia, US

Our <u>main general privacy notice</u> together with the information set out on this page constitutes our privacy notice for the purposes of our compliance with the data protection laws in Virginia, US and is designed in particular to provide you with information concerning the nature of our data collection practices concerning Virginia residents.

This page sets out the additional information, over and above the information set out in our main general privacy notice, that we are obliged to provide to you to comply with local data protection laws in Virginia. It also sets out how our data protection practices differ in Virginia compared to the practices described in our main general privacy notice.

The name and address of our business in Virginia can be found **here**.

- We operate on a business to business basis in Virginia. Because we do not sell our products or services to the general public, this means we do not knowingly collect personal information from consumers who are Virginia residents.
- We would also like to inform you that WE DO NOT SELL PERSONAL INFORMATION OF VIRGINIA RESIDENTS.
  - Virginia Consumer Data Protection Act
- We are aware that Virginia passed the Virginia Consumer Data Protection Act ("CDPA") on March 2, 2021. The CDPA will take effect on January 1, 2023. To the extent needed, we will update this privacy notice prior to the CDPA taking effect.
- If you have any questions concerning this privacy notice, then please email us at <a href="mailto:privacy@reyesholdings.com">privacy@reyesholdings.com</a> or call us at (888) 295-6392.